



1330 Capital Parkway, Carrollton, Texas 75006
(972) 488-5500 / Fax (972) 488-8636

2011-291-C
2008-31-C
231757
231758

August 24, 2011

Ms. Jocelyn Boyd
Chief Clerk/Administrator
South Carolina Public Service Commission
101 Executive Center Drive, Suite 100
Columbia, SC 29210

RE: 2009 ETC Annual Reporting Information

Ms. Boyd,

Pursuant to S.C. Reg. 103-690.1.B., dPi Teleconnect LLC ("dPi") hereby submits the ETC Annual Report.

Annual Reporting Requirements

(3) The number of requests for service from potential customers within the eligible telecommunications carrier's service areas that were unfulfilled during the past year. The carrier shall also detail how it attempted to provide service to those potential customers;

- dPi is a reseller of residential telephone service on a prepaid basis. To the best knowledge and data available, there were no potential customers within our service area that we were not able to satisfy.

(4) The number of complaints or trouble reports per 1000 handsets or access lines.

- To the best knowledge and data available, there were no known reports of outages or troubles.

(5) Certification that it is complying with applicable service quality standards and consumer protection rules, as designated by the commission.

- dPi certifies that it is in compliance with the Public Service Commission Standards for service quality and consumer protection rules.

SWD / MAIL
PSC SC

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(6) A detailed report and certification that the carrier is able to function in emergency situations.

- dPi is a reseller and will defer to the responses of our underlying incumbent local exchange carriers.

(7) For non-incumbent local exchange carriers certification that the carrier is offering a local usage plan comparable to that offered by the incumbent LEC in the relevant service area.

- dPi certifies that the local usage plan offerings are comparable to those being offered by the incumbent LEC in the respective service areas. dPi service offerings are competitively priced and are advertised on the company's website.

(8) Certification that the carrier acknowledges that the Federal Communications Commission may require it to provide equal access to long distance carriers in the event that no other eligible telecommunications carrier is providing equal access within the service area.

- dPi certifies its acknowledgement of the FCC's right to require dPi to provide equal access to long distance carriers in the event no other eligible telecommunications carrier is providing equal access within the service area.

(9) The number of Lifeline customers and the number of customers that received Link Up assistance as of December 31st of the prior year.

- During the reporting period of January 2009 – December 2009, the number of Lifeline and Link Up customers were as follows:

	Lifeline Count	Link-Up Count
Jan-09	5857	1228
Feb-09	5774	979
Mar-09	6765	982
Apr-09	6409	1280
May-09	6871	974
Jun-09	7136	1052
Jul-09	6978	944
Aug-09	6666	843
Sep-09	5230	571

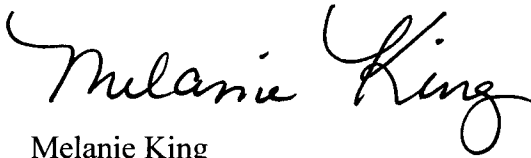
Oct-09	3935	846
Nov-09	3441	766
Dec-09	4002	894

(10) Copies of responses to the Lifeline Verification Survey or Certification filed with the Universal Service Administrative Company on August 31st of each year.

- A copy of the Lifeline Verification Survey filed with USAC is enclosed.

dPi Teleconnect, LLC respectfully requests with the filing of this annual report that dPi be recognized as being fully in compliance with the federal and state regulations and rules.

Sincerely,



Melanie King
Regulatory Manager
(214) 453-0640

Cc: Chris Rozycki
Manager, Telecom Division
Office of Regulatory Staff
1401 Main Street, Suite 900
Columbia, SC 29201

Annual Lifeline Certification & Verification

Complete Section 1, 2, or 3. Then complete the chart below.

1. ☐ Eligible Telecommunications Carrier (ETC) serving **Federal Default State** (complete columns A through E and sign below)

I certify that the company listed below has procedures in place to verify the continued eligibility of a statistically valid random sample of its Lifeline customers. Results are provided in the chart below. I certify that the company listed below, has procedures in place to review income documentation and that, to the best of my knowledge, the company was presented with documentation of the consumer's household income. I am an officer of the company named below. I am authorized to make this certification for the Study Area(s) listed below.

OR

2. ☒ Eligible Telecommunications Carrier (ETC) serving **Non-Federal Default State** (complete columns A through C and sign below; complete columns D and E if required by your state commission)

I certify that the company listed below is in compliance with the Lifeline and Link Up verification procedures in place in the state(s) listed below. If any Lifeline customers of the company listed below qualify based on income, I certify that the company listed below is in compliance with state Lifeline income certification procedures and that, to the best of my knowledge, documentation of income was presented. I am an officer of the company named below. I am authorized to make this certification for the Study Area(s) listed below.

OR

3. ☐ I certify that my company has not claimed federal Low Income support for any Lifeline customers in _____ (insert current year).

A	B	C	D	E
Company Name	SAC (6 digit number)	State	Customers Surveyed or Verified	Customers Found to be Ineligible*
dPi Teleconnect LLC	259015	AL	42	0
dPi Teleconnect LLC	219005	FL	39	0
dPi Teleconnect LLC	419005	KS		
dPi Teleconnect LLC	239007	NC		
dPi Teleconnect LLC	249005	SC	43	0

* Include customers who did not respond to the survey in the ineligible column.

Signed,

(Signature of Officer)

(Printed Name of Officer)

VP - Finance

(Title of Officer)

(Person Completing this Sample Letter)

(Date)

(972) 488-5500

Submit to USAC using only ONE method:

(Contact Phone Number)

2997 LBJ Frwy - Suite 225

Dallas, TX 75234

(Company Address)

Fax to: (202) 776-0080
E-mail to: LiVerifications@usac.org
Mail to: Low Income Program
2000 L Street, NW, Suite 200
Washington, DC 20036

Deadline: August 31st

NOTICE: To implement Section 254 of the Communications Act of 1934, as amended, the Federal Communications Commission has adopted changes to the federal low-income programs. The Commission has expanded the availability of these programs and the level of funding for discounts to low-income customers.

The following worksheet provides a means by which eligible telecommunications carriers may provide their annual Lifeline verification survey results and annual low-income certifications to the Universal Service Administrative Company.

We have estimated that each response to this collection of information will take, on average, four (4) hours for each respondent. Our estimate includes the time to read this data request, review existing records, gather and maintain required data, and complete and review the response. If you have any comments on this estimate, or on how we can improve the collection and reduce the burden it causes you, please write the Federal Communications Commission, AMD-PERM, Washington, D.C. 20554, Paperwork Reduction Project (3060-0819). We will also accept your comments on the burden estimate via the internet if you send them to PRA@fcc.gov. Please DO NOT SEND the data requested to this e-mail address.

Remember – You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it has been approved by the Office of Management and Budget (OMB) and displays a currently valid OMB Control Number. This collection has been assigned OMB Control Number: 3060-0819.

The FCC is authorized under the Communications Act of 1934, as amended, to collect the information we request in this form.

The foregoing Notice is required by the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. Section 3501, *et seq.*



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August 24, 2011

Ms. Jocelyn Boyd
Chief Clerk/Administrator
South Carolina Public Service Commission
101 Executive Center Drive, Suite 100
Columbia, SC 29210

RE: 2010 ETC Annual Reporting Information

Ms. Boyd,

Pursuant to S.C. Reg. 103-690.1.B., dPi Teleconnect LLC ("dPi") hereby submits the ETC Annual Report.

Annual Reporting Requirements

(3) The number of requests for service from potential customers within the eligible telecommunications carrier's service areas that were unfulfilled during the past year. The carrier shall also detail how it attempted to provide service to those potential customers;

- dPi is a reseller of residential telephone service on a prepaid basis. To the best knowledge and data available, there were no potential customers within our service area that we were not able to satisfy.

(4) The number of complaints or trouble reports per 1000 handsets or access lines.

- To the best knowledge and data available, there were no known reports of outages or troubles.

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- dPi certifies that it is in compliance with the Public Service Commission Standards for service quality and consumer protection rules.

(6) A detailed report and certification that the carrier is able to function in emergency situations.

- dPi is a reseller and will defer to the responses of our underlying incumbent local exchange carriers.

(7) For non-incumbent local exchange carriers certification that the carrier is offering a local usage plan comparable to that offered by the incumbent LEC in the relevant service area.

- dPi certifies that the local usage plan offerings are comparable to those being offered by the incumbent LEC in the respective service areas. dPi service offerings are competitively priced and are advertised on the company's website.

(8) Certification that the carrier acknowledges that the Federal Communications Commission may require it to provide equal access to long distance carriers in the event that no other eligible telecommunications carrier is providing equal access within the service area.

- dPi certifies its acknowledgement of the FCC's right to require dPi to provide equal access to long distance carriers in the event no other eligible telecommunications carrier is providing equal access within the service area.

(9) The number of Lifeline customers and the number of customers that received Link Up assistance as of December 31st of the prior year.

- During the reporting period of January 2010 – December 2010, the number of Lifeline and Link Up customers were as follows:

	Lifeline Count	Link-Up Count
Jan-10	3695	1061
Feb-10	4441	729
Mar-10	4720	704
Apr-10	4722	761
May-10	4405	778
Jun-10	4657	853
Jul-10	5051	1064
Aug-10	5248	1301
Sep-10	5543	1446

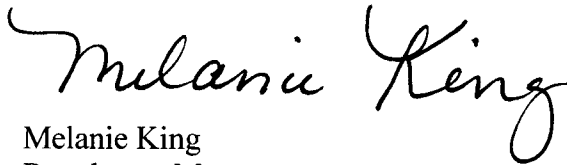
Oct-10	5768	1177
Nov-10	5558	944
Dec-10	5252	896

(10) Copies of responses to the Lifeline Verification Survey or Certification filed with the Universal Service Administrative Company on August 31st of each year.

- A copy of the Lifeline Verification Survey filed with USAC is enclosed.

dPi Teleconnect, LLC respectfully requests with the filing of this annual report that dPi be recognized as being fully in compliance with the federal and state regulations and rules.

Sincerely,



Melanie King
Regulatory Manager
(214) 453-0640

Cc: Chris Rozycki
Manager, Telecom Division
Office of Regulatory Staff
1401 Main Street, Suite 900
Columbia, SC 29201

Annual Lifeline Certification & Verification

Complete Section 1, 2, 3, or 4. Then complete the chart below.

1. ☐ Eligible Telecommunications Carrier (ETC) serving **Federal Default State** (*complete columns A through F and sign below*)

I certify that the company listed below has procedures in place to verify the continued eligibility of a statistically valid random sample of its Lifeline customers. Results are provided in the chart below. I certify that the company listed below has procedures in place to review income documentation and that, to the best of my knowledge, the company was presented with documentation of the consumer's household income. I am an officer of the company named below. I am authorized to make this certification for the Study Area(s) listed below.

OR

2. ☒ Eligible Telecommunications Carrier (ETC) serving **Non-Federal Default State** (*complete columns A through C and sign below; complete columns D and E if required by your state commission*)

I certify that the company listed below is in compliance with the Lifeline and Link Up verification procedures in place in the state(s) listed below. If any Lifeline customers of the company listed below qualify based on income, I certify that the company listed below is in compliance with state Lifeline income certification procedures and that, to the best of my knowledge, documentation of income was presented. I am an officer of the company named below. I am authorized to make this certification for the Study Area(s) listed below.

OR

3. ☐ Wireless Eligible Telecommunications Carrier (ETC) serving **Non-Federal Default State** that does **not assert jurisdiction over Wireless ETCs**, and, therefore, are following federal default certification and verification procedures (*complete columns A through F and sign below*)

I certify that the company listed below has procedures in place to verify the continued eligibility of a statistically valid random sample of its Lifeline customers. Results are provided in the chart below. I certify that the company listed below has procedures in place to review income documentation and that, to the best of my knowledge, the company was presented with documentation of the consumer's household income. I am an officer of the company named below. I am authorized to make this certification for the Study Area(s) listed below.

OR

4. ☐ I certify that my company has not claimed federal Low Income support for any Lifeline customers in _____ (insert current year).

A	B	C	D	E	F
Company Name*	SAC (6 digit number)	State	Customers Surveyed or Verified	Customers Found to be Ineligible	Non- Responding Customers
dPi Teleconnect, LLC	219005	FL	39	Ø	Ø
dPi Teleconnect, LLC	2169015	KY			
dPi Teleconnect, LLC	249005	SC	43	Ø	Ø

* Companies with more than 5 SACs in any of the categories enumerated as 1-4 above may attach an Appendix with the requested information for the chart.

Signed,

Charles L. Schneider, Jr.
(Signature of Officer)

Charles L. Schneider, Jr.
(Printed Name of Officer)

President & CEO
(Title of Officer)

Melanie King
(Person Completing this Sample Letter)

(214) 453-0640
(Contact Phone Number)

1330 Capital Parkway
Carrollton, TX 75006

(Company Address)

August 12, 2011
(Date)

Submit to USAC using only ONE method:

Fax to: (202) 776-0080
E-mail to: LiVerifications@usac.org
Mail to: USAC - Low Income Program
2000 L Street, NW, Suite 200
Washington, DC 20036

Deadline: August 31st